

ACTIVATION INSTRUCTIONS

Thank you for purchasing ExtremeCloud IQ Licenses. These licenses can be used for both ExtremeCloud IQ and ExtremeCloud IQ – Site Engine.

ExtremeCloud IQ – Site Engine

ExtremeCloud IQ – Site Engine can be deployed in either connected mode or air gap mode.

In connected deployment mode, ExtremeCloud IQ – Site Engine utilizes these licenses through connection to ExtremeCloud IQ. It is required to link your Extreme Portal to ExtremeCloud IQ. Once those are linked together, you can use the licenses you purchased in both ExtremeCloud IQ and ExtremeCloud IQ – Site Engine.

In air gap deployment mode, ExtremeCloud IQ – Site Engine utilizes these licenses based on license file. During the generation of the license file, those licenses are assigned to the Locking ID of the ExtremeCloud IQ – Site Engine.

ExtremeCloud IQ NAC Subscriptions

ExtremeCloud IQ NAC subscriptions can be used for both ExtremeCloud A3 and ExtremeControl for ExtremeCloud IQ – Site Engine. Please check activation instructions specific for ExtremeCloud A3 <u>here</u>.

<u>Connected deployment mode</u>: Linking your Extreme Portal account — For End Customers:

To use the licenses, you must log into your ExtremeCloud IQ GUI.

When you initially log in to the ExtremeCloud IQ GUI, you are prompted to choose one of the following options (some options may be disabled for you):

started quickly with the options below.	working to your organization? Get	
Extreme Networks ExtremeCloud IQ Our portfolio of full-featured network management solutions sets a new standard for simplicity and flexibility in cloud networking. ExtremeCloud IQ provides advanced functionality, like application visibility and control and powerful advanced security features with custom profiles and policies. ExtremeCloud IQ also supports cloud and on-premises deployment options. Click here to learn more about our portfolio of ExtremeCloud IQ solutions.	Choose from the following options to get started. I want to continue with my 30-day trial of ExtremeCloud IQ. 30 day(s) remaining I have an ExtremeCloud IQ license You will be redirected to our Extreme Portal and will need to create an accord if you do not already have one I have a ExtremeCloud IQ entitlement key. Enter your entitlement key here to continue with ExtremeCloud IQ	rount
ExtremeCloud IQ Connect Connect is centrally managed from the cloud and is optimized for speed and resilience of network	I'll start with ExtremeCloud IQ Connect.	Get Started!



Please choose the second option "I have an ExtremeCloud IQ license" to link your account. To be able to use the licenses you purchased, you will be asked to enter your Extreme Portal^{1,2} credentials.

If you are already using ExtremeCloud IQ GUI, please navigate to

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and click on "Link my Extreme Portal Account" to use your licenses (you will be asked to enter your Extreme Portal^{1,2} credentials).

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	License Management Device Management Settings VIQ Management Email Notifications API	Po Th It i on Pa to ac op	rtal Account. is is a one-time s very likely that e is easy and que rtners: Thank you ExtremeCloud count and ask f eration only an	operation only at you already uick. Please cli ou for providin IQ, please clicl or the customed d once connect	y and once connect own Extreme Porta ick on "Link my Ext ng service to our cu k on "Link My Extre er CUID number. Th	ted, any subset I Account, as t reme Portal ac stomers and fa me Portal Acc e CUID numbe nt purchase or	quent purc he informa count" but cilitating c ount" and r for your renewal to	provision your licenses, please use this link to c chase or renewal to this account will be automa ation about it has been sent to you in your welc tron and follow the instructions. connection to their account information. To con use your partner account as a log-in. The syste customer is a part of the Welcome Letter recei your customer account linked to this Extreme iortal	tically prov ome letter. mect the co m will reco ved. This is	isioned. If not, c ustomer gnize yo a one-ti	reating account ur partne	er	
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ExtremeCloud IQ License Management Page GUI – BEFORE Link Is Complete

<u>Connected deployment mode</u>: Linking your Extreme Portal account—For Distributors/Partners/Resellers:

Scenario 1: If you are creating the ExtremeCloud IQ instance for your end customers, when you link the end customer's account, you enter your Extreme Portal credentials and then you enter the end customer's Customer Unique Identifier (CUID). The CUID can be found in the Welcome Letter that you received.

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purchase. Both cu operation only and	Inique Identification stomer and partners d is not required for	are receiving t	his letter. This is a c	one time
account.				
account.				

CUID Dialog Box



ACTIVATION INSTRUCTIONS

Contract Number	5-013
Contract Start Date (mm/dd/yyyy)	10/19/2020
Contract End Date (mm/dd/yyyy)	12/31/2021
CUID	Vixw

Welcome Letter Snip

Scenario 2: If you are creating the ExtremeCloud IQ instance for your own company, you enter your Extreme Portal credentials and then you enter your company's Customer Unique Identifier (CUID). The CUID can be found in the Welcome Letter that you received.

Once this operation is complete, it will be indicated that the linking has been processed successfully.

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\$ >	ACCOUNTS	Licens	e Information	EXTREME LICENSING P	ORTAL 🛞	Successfully linked to a customer account					
*	Credential Distribution Groups	UNLINK	FROM EXTREME PORTAL								
du>	ADMINISTRATION	Entitleme	ents					co	NTACT	SALES	2
	License Management	TYPE	DEVICES FEATURE	START DATE	END DATE	DESCRIPTION					
	Email Notifications					No records found.					

ExtremeCloud IQ License Management Page GUI – AFTER Link Is Complete

Note that only consumed licenses in ExtremeCloud IQ are displayed in the GUI under the "Entitlements" section. As more devices are onboarded, the count will change. There may be some delay in displaying license updates.

Air gap deployment mode: Generate and Install the License File

To generate the license file, you must log into your <u>Extreme Portal</u>¹. Navigate to **Assets > Cloud Licenses Home**.

Extreme Portal	Support	Products	Downloads	Assets	Renewals	
Search						٩
Cloud Licenses Home						
Claim Voucher Claim your Perpetual Entitlement Vouchers.	Generate L Generate licens Navigator & NA	se for Pilot,	License Transfer a l defective to unit.		Revoke License Revoke a license from a working unit.	
Claim Voucher	Generate	License	Licens	se Transfer	Revoke License	





Select "Generate License" and fill the form with the required quantities. NAC License Quantity is expected in the number of End Systems (1000 is the quantity of XIQ-NAC-S-1K). Locking ID is displayed in the ExtremeCloud IQ – Site Engine GUI. The Locking ID starts with "XIQSE-" followed by 32 characters (numbers and uppercase letters).

Pilot Licen	se Quantity	
Enter Nu	nber Of Quantity	
Navigator	License Quantity	
Enter Nu	nber Of Quantity	
NAC Licen	se Quantity	
Enter Nu	nber Of Quantity	
Locking ID		
Locking I	D (example: Serial Number, UUID)	
Volumi	st check this box to acknowledge you agree to the Term	a a liti

Generate License input form

The license file can be downloaded³ from Extreme Portal and inserted into the ExtremeCloud IQ – Site Engine.

\bigcirc	ExtremeClo	ud [®] IQ Site Engine						E				
								Support About				
	Welcome to ExtremeCloud IQ - Site Engine											
Ва	Back Air Gap License Entitlements											
	Enter the entitlement(s) for your air gapped ExtremeCloud IQ - Site Engine. After adding entitlements to the table below, click the Continue button to log in to ExtremeCloud IQ - Site Engine.											
		ExtremeCloud IQ - S	-		UID): XIQSE-TTITI file? Generate here							
			U	ont have a license	mer <u>Generale nere</u>							
	Entitlements											
	Drag and drop a license entitlement file into this zone or click here to paste license entitlements.											
	Feature License Name Type Quantity Start Date End Date Description											
	Displaying 0 rows											
	Continue											

ExtremeCloud IQ – Site Engine Locking ID and place to insert license file





Notes:

¹ If you don't have an Extreme Portal account, you will be required to register for one at the Extreme Portal.

- ² If you are not successful in linking your account and believe you have a new subscription that requires linking, please contact <u>Global Technical Assistance Center</u>. Not being able to link is typically an indication that the entitlements are not tied to your account.
- ³ If the license file was not generated and you believe you have required subscription quantity, please contact <u>Global</u> <u>Technical Assistance Center</u>. Not being able to generate license file is typically an indication that the entitlements are not tied to your account.